



CRISTAL—ONEPATH TEAM MEMBER

Introducing OnePath[®]: a product support program for your patients and their caregivers

OnePath offers patient services such as:

- Providing information about financial assistance options, including [co-pay support](#)
- Explanation of [benefits and coverage](#)
- Facilitating [self-administration training](#) (if applicable) with a specially trained nurse

OnePath is here for your patients and their caregivers, every step of the way

OnePath offers personalized, dedicated assistance to eligible patients prescribed a Takeda product. This support includes:



Facilitating an insurance benefits investigation



Working with specialty pharmacies to coordinate treatment access for patients



Arranging for patients and/or their caregivers to receive free, in-home, self-administration training with a specially trained nurse (if applicable)



Enrolling eligible patients in the OnePath Co-Pay Assistance Program or providing information about additional financial assistance options



Directing patients and caregivers to educational resources available to them

OnePath understands that communication is key.

Translation services are available for non-English-speaking patients and caregivers. In addition, OnePath offers some materials and resources in Spanish.

OnePath® offers co-pay assistance to eligible patients

Up to 100% of qualified co-pay expenses may be covered**

For eligible commercially insured OnePath patients, our co-pay assistance program covers out-of-pocket expenses related to treatment for which there is a co-pay such as deductibles, coinsurance, and certain infusion charges (if applicable), up to the program maximum.

OnePath aims to ensure that the costs associated with treatment are never a barrier to patient access.

“We’re so incredibly thankful that OnePath offers co-pay assistance.”

—**STACEY**
ONEPATH-ENROLLED
CAREGIVER



Patient Support Managers are ready to assist your patients.



Patient Support Managers are available **Monday through Friday, 8:30 AM to 8:00 PM ET**. Call **1-866-888-0660** for more information or visit [OnePath.com](https://www.onepath.com).

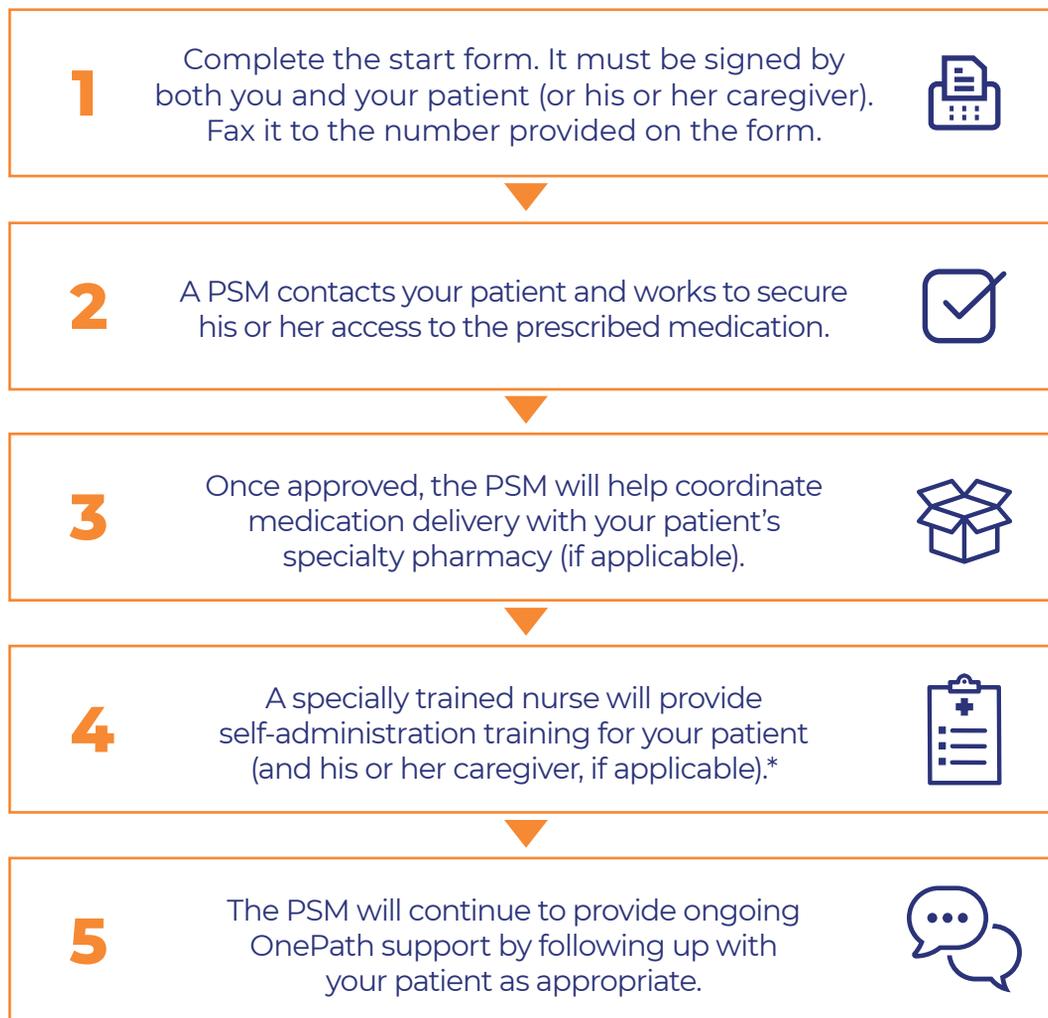
*Subject to program terms, limits, and conditions.

†IMPORTANT NOTICE: The OnePath Co-pay Assistance Program (the Program) is not valid for prescriptions eligible to be reimbursed, in whole or in part, by Medicaid, Medicare (including Medicare Part D), Tricare, Medigap, VA, DoD, or other federal or state programs (including any medical or state prescription drug assistance programs). No claim for reimbursement of the out-of-pocket expense amount covered by the Program shall be submitted to any third party payer, whether public or private. The Program cannot be combined with any other rebate/coupon, free trial, or similar offer. Co-payment assistance under the Program is not transferable. The Program only applies in the United States, including Puerto Rico and other U.S. territories, and does not apply where prohibited by law, taxed, or restricted. This does not constitute health insurance. Void where use is prohibited by your insurance provider. If your insurance situation changes you must notify the Program immediately at 1-866-888-0660. Coverage of certain administration charges does not apply for patients residing in Massachusetts, Michigan, Minnesota, Rhode Island, and Vermont. Takeda reserves the right to rescind, revoke, or amend the Program at any time without notice.

OnePath offers comprehensive support with a personal touch—for you and your patients

A **Patient Support Manager (PSM)** will contact you and your patient during the initial referral process. PSMs will work together with your Patient Access Manager (PAM) to help your office navigate prior authorization and verification processes.

YOUR PATIENT'S PATH TO TREATMENT



*Applies to patients who are appropriate to self-administer product.

Meet the **OnePath**® team:

dedicated support for patients and their caregivers



Patient Support Manager (PSM)

- Your patient's main point of contact in OnePath
- Provides continuous product support throughout the treatment journey
- Provides information about financial assistance options
- Works with specialty pharmacies to help your patient access treatment
- Assists with potential access challenges during patient travel



Patient Access Manager (PAM)

- A field-based contact who can meet with you and your patient to help him or her gain access to treatment
- Assists with any potential insurance questions, challenges, or coverage issues
- Serves as a resource for complex patient access issues
- Provides information about patient advocacy groups and events



Clinical Educator (CE)

- Reviews treatment plan with patients and caregivers, if necessary
- Provides disease education to patients and caregivers, if necessary



Self-Administration Training

You may request self-administration training for your patients and/or their caregivers (if applicable). If you make such a request, OnePath will arrange for a specially trained nurse to provide free, in-home, self-administration training.

OnePath services rate high in patient satisfaction



In an email survey sent to Takeda caregivers and adult patients, respondents awarded OnePath product support services a 9.2 average satisfaction score on a scale of 1-10, where 10 meant extremely satisfied and 1 meant not satisfied.*

Respondents enrolled in OnePath agree:

- OnePath makes the process easier, makes them feel Takeda cares, and provides the services they need
- Their Patient Support Manager (PSM) is knowledgeable, positive, responsive, accessible, and understands their needs



1-866-888-0660

WWW.ONEPATH.COM

Contact OnePath Monday through Friday, 8:30 AM to 8:00 PM ET.

*Results based on a 2017 email survey sent to patients enrolled in the OnePath program; 1,257 patients responded to the survey, which was limited to those with disease states who were served by OnePath in 2017.



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